

RESOURCE GUIDE

At VFIS, we provide more than just insurance. We offer education and risk management resources to help our Emergency Service Organizations prepare for the unexpected. Serve your responders confidently with coverage from America's leading insurance provider for emergency organizations.

RISK MANAGEMENT

From educational materials and training videos to tips and in-person consultations, we provide:

- 150+ “Manage Your Risk” best practice guidelines available for download
- Thousands of free resources in our **ResponderHelp.com** library, including:
 - Articles
 - Standard Operating Procedures
 - Checklists
 - Technical Bulletins
 - Training Materials
- Training USBs on topics such as disaster planning and safe driving
- Self-evaluation programs to identify areas in need of improvement
- Building replacement cost estimates
- On-site hazard identification, including:
 - Employment Practices Liability assessments
 - Vehicle Operations
 - Fire/EMS Operations
 - General Risks
 - Property Management
- Seminars Webinars & Workshops
 - Emergency Vehicle Driver Training
 - ESO Planning and Strategic Focus Workshop
 - Highway Safety for Emergency Services
 - Leadership
 - Patient Handling
- Discounted background checks offered through Intellicorp

SAFETY CENTRAL

Find tips and tools designed to help keep your organization safe. Topics include:

- Property Management
- ESO Administration
- Fire/EMS Operations
- Documentation Tools
- General Risks/Information
- Personnel Management
- Vehicle Operations

VFIS UNIVERSITY - VFISu.com

VFIS University offers quality online education and training courses for emergency responders, many of which are recognized as meeting industry continuing education requirements.

- Online courses include:
 - Annual Refresher training
 - Behavioral health - Fire and EMS concerns
 - Vehicle operations
 - Administrative
 - Student level courses
 - And more
- Ability to track staff progress and compliance
- Certificates of completion
- Administrative level reporting

800.233.1957 | vfris.com

183 Leader Heights Road | York, PA 17402

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